
Scrutiny Review - Customer Services

WEDNESDAY, 14TH DECEMBER, 2005 at 19:00 HRS - CIVIC CENTRE, HIGH ROAD, WOOD GREEN, N22 8LE.

MEMBERS: Councillors Bevan (Chair), Bax, Bull, Gilbert, Millar, Oatway and Peacock

AGENDA

1. APOLOGIES FOR ABSENCE (IF ANY)

2. URGENT BUSINESS

The Chair will consider the admission of any late items of urgent business. Where the item is already included on the agenda, it will be dealt with under that item but new items of urgent business will be dealt with at item 7.

3. DECLARATIONS OF INTEREST, IF ANY, IN RESEPECT OF ITEMS ON THIS AGENDA

A member with a personal interest in a matter who attends a meeting of the authority at which the matter is considered must disclose to that meeting the existence and nature of that interest at the commencement of that consideration, or when the interest becomes apparent.

A member with a personal interest in a matter also has a prejudicial interest in that matter if the interest is one which a member of the public with knowledge of the relevant facts would reasonably regard as so significant that it is likely to prejudice the member's judgment of the public interest.

4. MINUTES OF THE LAST MEETING (PAGES 1 - 26)

That the Panel confirm the notes of the meetings held on 7th & 29th November 2005 as an accurate record of the proceedings.

5. HOUSING MOCK INSPECTION - CUSTOMER SERVICES (PAGES 27 - 38)

The Panel to note the issues raised in the housing mock inspection and consider the Action Plan.

6. CONCLUSIONS & RECOMMENDATIONS (PAGES 39 - 42)

To consider the attached draft conclusions and recommendations.

7. URGENT BUSINESS

To deal with any new items of urgent business admitted at item 2 above.

Yuniea Semambo
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